Return by Wednesday, January 24, 2018

To: Milwaukee Public Library
Business Office
814 West Wisconsin Avenue
Milwaukee, Wisconsin 53233

Request for Proposal MPL # 18-003

Dated: December 13, 2017 Due: January 24, 2018

30%

PROPOSAL FOR WIDE AREA NETWORK SERVICE (E-RATE)

The City of Milwaukee acting through the Milwaukee Public Library Board of Trustees seeks proposals from a qualified firm a Wide Area Network (WAN) service (E-Rate), to be in accordance with the attached Scope of Services (Attachment 1). The submitted proposals will be reviewed and ranked according to the following criteria.

 Cost of Services, including initial installation and implementation, costs for terminating previous services, costs for service upgrades made during the life of the contract, and monthly recurring charges for the life of the contract.

2. Quality Technology infrastructure and support.

3. Quality, speed, and completeness of implementation proposed 30%

4. E-Rate Approved Provider Pass/Fail

5. LBE Status Additional 5% of total available points

An award will be made to the responder who best meets the needs of the Milwaukee Public Library - as defined in this Request for Proposal (RFP) and the Local Business Enterprise provisions. The Milwaukee Public Library Board reserves the right to accept or reject all or part of any proposal and accept such proposal deemed to be in the best interests of the Library; reject any or all proposals; request clarification regarding any proposal; make a partial award; or not make an award.

PROPOSALS WILL BE MADE AVAILABLE FOR REVIEW ONLY AFTER A CONTRACT HAS BEEN EXECUTED.

The successful responder agrees to enter into contract on the form prepared by the City of Milwaukee, a copy of which will be on file in the Business Office of the Milwaukee Public Library. In no event is responder to submit its own standard terms and conditions as a response to this RFP.

In accordance with Chapter 365 of the Milwaukee Code of Ordinances, the application of a Local Business Enterprise (LBE) program is required in all contracting activities, unless contrary to federal, state or local law or regulation. To this end, the Milwaukee Public Library will apply an award standard that adds an additional number of points, equal to 5% or the maximum number of points used in the evaluation of the Request for Proposal (RFP), to increase the total score attained by a local business enterprise. Responders seeking the Local Business Enterprise preference shall prepare and submit with the bid an accurate affidavit certifying their LBE status. Failure to do so may result in an LBE forfeiting their rights to be considered for the program.

Proposal Signature

The undersigned responder, by its authorized person signing below, proposes to furnish the materials and services described herein, in accordance with the terms and conditions as set forth in the Request for Proposal, the Standard Terms and Conditions, the contract, and if its Proposal is accepted the Responder agrees to all provisions set forth herein which will become binding as part of a contract. Responder further assures that, if the Responder's performance is contingent upon the acts of another party, the Responder has the necessary commitment to complete the contract.

Pro	Project: Federal <u>E-Rate Wide Area Network Project</u>				
I/V	Ve				
	(a corpor	ation, a partnership, an	individual – cross out in	applicable)	
со		e project designated ab	ontract and to provide a ove, for the prices herein		
	_	hereby submits the foll d to legally bind firm to	owing proposal for the a proposal.)	bove named project.	(To be signed by
	S	ignature		Date	
	ľ	lame and Title (Print or	Type)		
Fir	m Informatior	r			
1.	Firm Name _				_
2.	Address _				<u></u>
	_				
3.	Telephone N	0		Fax No	
4.	Email addres	s of contact person:			
5.	Date Firm Est	ablished			
6.	Specify Princ	pals of firm:			
	Name		Firm Sta	tus	

	E-Rate Wide Area Network L-18-003					
	List at least three references froemail address, and telephone n	om existing custome	ers for equivalent services. Give na	me, title, address		
	Name, Firm, Title		Email and Telephone			
3.	If you have done any work for the	he City of Milwauke	ee or its agencies, please list below			
	<u>Department</u>	<u>When</u>	<u>Contact Person</u>			
9.			through			
.0.	Bidding Information					
	A. Service Level Wide Area Network for twe(a) Installation Cost:					
	Numerical		Written			
	(b) Monthly Charges:		written			
	Numerical		Written			
	(c) Termination Costs (for p	revious service):				
	Numerical		Written			

	Numerical	Written			
(e)	Other Costs (describe):				
	Numerical	Written			
Te	chnology Infrastruc	ture and Support			
(a)	Please describe the (telephone, email	e Technical Support Hours of Operation and preferred contact, fax)	et method		
(b)	(b) Network infrastructure and support services offered. Please address (1) Bandwidth of proposed Wide Area Network				
	(1) Bandwidth of _I				
	(2) Technology im redundancy to redundancy a		rsical damag ss equipmer		
	(2) Technology im redundancy to redundancy a	proposed Wide Area Network aplemented to provide assurance of services. Include such the provide continuing service in cases of line cuts or other phy and fault tolerance in network hardware and servers to address.	rsical damag ss equipmer		
Us	(2) Technology im redundancy to redundancy a	proposed Wide Area Network aplemented to provide assurance of services. Include such the provide continuing service in cases of line cuts or other phy and fault tolerance in network hardware and servers to address.	rsical damag ss equipmer		

	(b) Describe frequency and type of reports that will be provided.
D.	Federal E-Rate Participation
	(a) Proposer is a Federal E-Rate eligible vendor.
	Yes <u> </u>
	SPIN Number
	(b) Proposer agrees to maintain Federal E-Rate vendor certification for the duration of contract with Milwaukee Public Library.
	Yes <u></u>
	(b) Proposer agrees to provide separate billing at –Milwaukee Public Libraries option for the telecommunications charges, under separate Federal E-Rate FRN.
	Yes <u></u>
Ε.	Milwaukee Public Library Compatibility
	(a) Proposer agrees that proposed Wide Area Network is compatible with current –Milwaukee Public Library switching equipment.
	Yes <u></u>
	(b) Describe necessary actions proposer will take to make –Milwaukee Public Library equipmen fully compatible.
F.	Implementation and Migration
	(a) Describe the services you will offer to support Milwaukee Public Library migration from the current -Wide Area Network.

(b)	Provide the schedule for migration, from the time of award notification to the startup of service.
(c)	Describe actions proposer would take to implement the Wide Area Network.
(d)	Describe actions –Milwaukee Public Library would need to take to implement proposed Wid Area Network.
G. Consen	t to Provide Scope of Services
(a)	Proposer agrees to all the requirements in the attached Scope of Services?
	Yes No
(b)	Describe fully any deviations from this Scope of Services.